

Crime Free Housing Initiative Program Frequently Asked Questions

Question: Who can be contacted concerning questions about the program?

Answer: Questions about the Crime Free Housing Initiative can be directed to the Police Department at 630-736-3700. Questions regarding licensing can be directed to the Community Development department at 630-736-3843.

Question: What is required for a rental residential property license?

Answer: Any landlord wishing to rent their property must complete an approved Crime Free Housing Training Seminar and provide proof thereof.

Question: Are certificates from any town okay to submit to Streamwood?

Answer: The Village of Streamwood will accept certification of completion of a Crime Free Housing Training Seminar dated within the last five (5) years if a landlord has already obtained certification from another community located within Cook, DuPage, Kane, McHenry, or Will Counties.

Question: When and where do I send certificates of completion of a Crime Free Housing Seminar?

Answer: Certificates of completion of a Crime Free Housing Seminar should be submitted to the Community Development Department along with the application for residential rental license.

Question: When is training available by the Police Department?

Answer: Participants can view the entire training seminar anytime and take a test online from our website: <https://www.streamwood.org/village-services/community-development/rental-housing>

Question: How long is the training?

Answer: The online training seminar takes approximately one hour to complete.

Question: How often do I need to go to training?

Answer: After initially completing Village of Streamwood Crime Free Housing Initiative Seminar, or a similar crime free housing training from another municipality, all required parties shall successfully complete an approved Crime Free Housing Initiative Seminar, every five (5) years after completing the initial seminar. A fee of \$25 will be charged for each seminar completed through Streamwood.

Question: Does the property owner need to go to the training, or can I send a family member or representative?

Answer: Every person who acts as, or is appointed as, an owner's property agent for any premises for which a rental residential property license shall complete the Village of Streamwood Crime Free Housing Initiative Seminar within six months of first becoming a property agent. Each president or equivalent officer of a condominium association, townhome association or homeowners' association which has authority over rental residential properties in the village shall also attend and satisfactorily complete the Village of Streamwood Crime Free Housing Initiative Seminar within six months of first becoming president or equivalent officer of the condominium, townhome, or homeowners' association.

Question: I own more than one property in the village. Do I need to take the training more than once?

Answer: No, duplicate certificates may be provided for additional properties.

Question: Do I send a copy of my certificate for each property when I renew my rental license?

Answer: Yes, a certificate of completion of a Crime Free Housing program shall be submitted with each residential rental application.